

# RIYA JAIN

## User Experience Designer

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### Experience

#### UX/UI Design Intern

Cargill

August 2021 - December 2021

Served as a designer on a new product team focused on kitchen rental market. Conducted market discovery and led user research sessions to gain user insights. Designed low to high fidelity prototypes and sought client feedback. Strengthened Agile/Scrum methodology experience within a two-person design team.

#### User Experience Designer

Develop for Good

August 2021 - Present

Collaborated with a multidisciplinary team of designers and software developers to redesign the website for a nonprofit tutoring platform. Wrote surveys, conducted user interviews, identified pain points, and created prototypes.

#### User Experience Design Intern

State Farm

Jan 2021 - August 2021

Analyzed existing contact center system with respect to usability heuristics and made recommendations for improvements, resulting in an increase in accessibility. Created prototypes for the agent-side experience and presented work to stakeholders.

#### Technology Intern

State Farm

May 2020 - Aug 2020

Storyboarded, designed and implemented a virtual reality experience based off an existing State Farm commercial. Created and animated 3D assets and designed and programmed a virtual reality environment and interactions. Developed in an Agile/Scrum environment and presented work to stakeholders.

#### User Experience Designer

Autumn

Feb 2020 - May 2020

Conducted research and analysis for a student-focused productivity app through 12+ interviews and 20+ surveys with potential users. Simplified and redesigned information architecture, built a design system, created wireframes, and designed an interactive prototype.

### Education

#### B.S. Computer Science + Chemistry

University of Illinois at Urbana Champaign

Aug 2018 - May 2022

### Skills

User Research  
Storyboarding  
Interviewing  
Wireframing  
Agile/Scrum  
Interactive Prototyping  
Rapid Prototyping  
Interaction Design  
Graphic Design  
Visual Design  
Product Design  
Usability Testing  
Design Thinking  
Mobile App Design

### Design Tools

Figma  
Sketch  
Adobe XD  
Adobe Illustrator  
Adobe InDesign  
InVision  
Blender

### Relevant Coursework

User Interface Design  
Software Design Studio  
Statistical Analysis  
Web Programming  
Data Structures

### Involvement

Project Leader and UX Consultant at  
Design Innovation Illinois

### Programming

HTML/CSS  
JavaScript  
React  
Java  
Python  
C/C++  
Unity